

## CASTLE LIONS SERIES 2021 TICKET GIVE AWAY COMPETITION RULES

5 NOVEMBER 2020 - 7 JULY 2021

### 1. Introduction

- 1.1. This promotional competition ("**Competition**") is run by The South African Breweries (Pty) Limited ("**Promoter**") and is open to all persons of 18 years or older and resident in South Africa, except for (a) the directors, members, partners, agents, consultants or employees of the Promoter and their immediate families, (b) the directors, members, partners, agents, consultants or employees of any suppliers of any goods or services to the Promoter in respect of this Competition, or (c) directors, members, partners, agents, consultants or employees of the Promoter's advertising and promotion agencies, associated companies, and participating outlet owners and staff.
- 1.2. The rules set out in this document constitute the rules which will govern the Competition ("**Competition Rules**").
- 1.3. Participation in the Competition by all entrants ("**Participants**") constitutes acceptance of these Competition Rules.

### 2. Competition Period

This Competition will run from 5 November 2020 until 7 July 2021 or until the Promoter provides a public notice that the Competition has ended, whichever is earlier ("**Competition Period**"). Entries will only be accepted during the Competition Period.

### 3. Competition Entry Process

- 3.1. To enter the Competition, each Participant must register and fill out the required fields on the competition page that is available on the official Castle Lager website at [www.castlelager.co.za](http://www.castlelager.co.za).
- 3.2. Entry is only valid through this medium.
- 3.3. A Participant can only enter the Competition once.
- 3.4. Participants are liable for their own internet, data and voice charges in respect of the Competition participation and the verification process.
- 3.5. Entry into the Competition as well as the availability of the Prize shall be subject to any regulations issued in terms of Section 27(2) of the Disaster Management Act, 2002 ("**Regulations**").

### 4. Description of Prize

- 4.1. The prize for this Competition is double (two) tickets to attend the tour of the Castle Lions Series 2021 (the "**Prize**").
- 4.2. There are 35 (thirty five) sets of double tickets available to be won during the course of the Competition Period.

- 4.3. The winners are responsible for all travel costs as well as any and all costs and expenses that are associated with attending the tour of the Castle Lions Series 2021 (with the exception of the Prize).
- 4.4. No Prize, in whole or in part, can be transferred to any other person or exchanged for an alternate prize or for its cash value. A winner may not substitute him/herself with any other person.
- 4.5. The Promoter will send the Prize to the winners electronically.

**5. Winner Selection and Notification**

- 5.1. The winners will be selected by a random draw process. The draws will take place on an ad hoc basis during the Competition Period as and when determined by the Promoter and will consist of all valid entries received at the time of the relevant draw, for the duration the Competition Period.
- 5.2. Once the Promoter has completed the validation and verification process of the winners as set out in paragraph 6 below, the winners will be notified via email and/or telephone call where after the Promoter shall also publicly announce the winners on the official website of Castle Lager as well as the official Facebook, Instagram and Twitter pages of the Promoter. If the Promoter is unable to contact a winner after 3 (three) attempts over a period of 2 (two) calendar days, he/she will be disqualified and a substitute winner may, at the discretion of the Promoter, be selected, using the same winner selection process.

**6. Winner Verification**

- 6.1. All winners must be over the age of 18 years old and will be verified as complying with the Participant eligibility criteria set out in the paragraph 1.1 of these rules. Verification of age, contact details and proof of residential address may be required prior to awarding the Prize. All winners will be subject to the validation and verification process. The Promoter reserves the right to conduct the validation and verification process via automated means and/or any other means that the Promoter may deem necessary and by participating in the Competition, all Participants consent to the appropriate validation and verification measures that the Promoter may implement from time to time.
- 6.2. The Prize will only be awarded after successful verification of the winners. Failing successful verification of any winner, a substitute winner may be selected at the discretion of the Promoter.
- 6.3. The Promoter reserves the right to carry out audits in respect of any winner to verify their eligibility and/or the validity of the winner's entry. The Promoter may disqualify any winner if any fraud or cheating or related activity is suspected, including without limitation, through the manipulation of entry or otherwise falsifying data. All entries, participants or travel partners determined by the Promoter or their agents to be invalid or ineligible will forfeit all rights to any Prize and will not be compensated in any way.

**7. Prize Forfeiture**

- 7.1. The winners must communicate his/her full details to the Promoter or its agent as requested by the Promoter or its agent. Failure to do so may result in forfeiture of the Prize.
- 7.2. If a winner is unable to attend, receive or utilise (as applicable) the Prize then the entire Prize shall be forfeited. There will be no compensation, in any form, including, but not limited to monetary compensation and/or rescheduling, to any party, irrespective of the reason/s for the inability of that winner to attend, receive or utilise (as applicable) the Prize.
- 7.3. Time permitting and subject to the Promoter's approval, where a Prize is forfeited a substitute winner may be chosen in the same manner as the original winner was chosen.

**8. General**

- 8.1. All Participants must comply with the Regulations at all times and any non-compliance with the Regulations will result in automatic disqualification.
- 8.2. No person may win more than one Prize in this Competition.
- 8.3. In the event of a dispute, the Promoter's decision is final and binding and no correspondence will be entered into.
- 8.4. The timelines stated by the Promoter or its agent must be adhered to. Failing adherence to any timeline, at any stage, may result in disqualification and forfeiture of the Prize in its entirety with no compensation to any party by the Promoter.
- 8.5. The Promoter will not share any personal information with any third party except where such disclosure is necessary to enable the Promoter to provide, deliver or in any other way give effect to these Competition Rules and/or the Prize, where such disclosure is permitted by law and/or where consent to the Promoter sharing personal information is obtained from the winner. The Promoter will comply with the relevant data protection legislation, including the Protection of Personal Information Act 14 of 2013.
- 8.6. The Promoter may make media announcements or publish the names and/or photographs of the winners without remuneration being made payable to the winner, provided that any such person may expressly elect to decline this by written communication to the Promoter.
- 8.7. Should the Prize not be available despite the Promoter's reasonable endeavours to procure the Prize, the Promoter reserves the right to substitute the Prize with another of equal value as determined in the Promoter's sole discretion and subject to availability. No person will be compensated in any way in this instance by the Promoter.
- 8.8. The Promoter will not be responsible for any costs, expenses or other liabilities incurred by the winner which are not expressly contemplated as part of the Prize.

- 8.9. These Competition Rules may be amended by the Promoter on public notice at any time during the Competition Period or thereafter. These Competition Rules will be interpreted by the Promoter only.
- 8.10. The Promoter reserves the right to alter, amend or cancel this Competition in whole or in part. Any alterations, amendments or cancellations will be interpreted by the Promoter only. In the event of an alteration, amendment and/or cancellation the Promoter will not compensate any individual for any reason whatsoever.
- 8.11. **All Participants and the winner indemnify and hold harmless the Promoter, their respective associated companies (directors, officers and employees) and agents, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever connected to or arising out of their participation in any way in this Competition or their receipt, participation, ownership and/or use of the Prize. This indemnity is not intended to exclude any liability for any person which cannot be excluded under the Consumer Protection Act 68 of 2008.**
- 8.12. Winners of this Competition shall be excluded from winning any further promotional competitions run by the Promoter for a 24-month period after winning.
- 8.13. By participating in the Competition all Participants agree and undertake, that should they win a Prize in this Competition, they shall use the Prize strictly in accordance with the relevant ticket terms and conditions applicable to the Castle Lions Series 2021. The Prize shall only be for personal use by a winner and the Prize shall accordingly not be transferred, sold or otherwise commercialised in any manner whatsoever.
- 8.14. The Promoter shall not be responsible for any lost, damaged, corrupted, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending an entry will not be accepted as proof of receipt of such entry. The Promoters shall not be responsible for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted. The Promoter is not responsible for lost, damaged or delayed entries as a result of any network, computer or cell phone hardware or software failure of any kind. No applications from agents, third parties, organized groups or applications automatically generated by computer will be accepted. Entries will only be accepted if they comply with all entry instructions. Any form of network or systems manipulation including but not limited to Botnets, Sim Farms, Trojans, SMS malware may not be used when entering the Competition.
- 8.15. By participating in the Competition each Participant gives the Promoter consent to market its products and campaigns to Participant, using the details provided by the Participant, which Participants may decline by opting out via the opt out mechanism provided on the communications.
- 8.16. These Competition Rules are also available on [www.castlelager.co.za](http://www.castlelager.co.za).