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## CASTLE LAGER - BAFANA BAFANA VS. MOROCCO TICKET GIVEAWAY COMPETITION RULES

13 JUNE 2023 - 17 JUNE 2023

### 1. INTRODUCTION

- 1.1 This promotional competition (“**Competition**”) is run by The South African Breweries (Pty) Ltd (“**Promoter**”) and is open to all persons of 18 years or older and resident in Gauteng, South Africa, except for: (a) the directors, members, partners, agents, consultants or employees of the Promoter and their immediate families; (b) the directors, members, partners, agents, consultants or employees of any suppliers of any goods or services to the Promoter in respect of this Competition; (c) directors, members, partners, agents, consultants or employees of the Promoter’s advertising and promotion agencies or associated companies; and (d) participating outlet owners and staff.
- 1.2 The rules set out in this document constitute the rules which will govern the Competition (“**Competition Rules**”).
- 1.3 Participation in the Competition by an entrant (a “**Participant**”) constitutes acceptance of these Competition Rules by that Participant.

### 2. COMPETITION PERIOD

This Competition will run from 13 June 2023 until 17 June 2023, both dates inclusive, or until the Promoter provides a public notice that the Competition has ended, whichever is earlier (“**Competition Period**”). Entries will only be accepted during the Competition Period.

### 3. COMPETITION ENTRY PROCESS

- 3.1 This Competition will take place on the following platforms:
- 3.1.1 the official Castle Lager Twitter page (available at @Castlelagersa) (the “**Twitter Page**”);
- 3.1.2 the official Castle Lager website (available at www.castlelager.co.za) (the “**Promoter’s Site**”); and

3.1.3 using Castle Lager viral sweep coins (the “**Castle Lager Viral Sweep**”).

Participants may enter the Competition via any one of the above-mentioned platforms.

3.2 This Competition will have three entry mechanisms, dependent on the platform used, and as detailed as follows (each a “**Category**” and collectively the “**Categories**”):

3.2.1 **Category 1: Entry via the Twitter Page**

The Promoter will publish various posts about the Competition and corresponding entry processes on the Twitter Page from 13 June 2023 until 17 June 2023 (the “**Competition Post(s)**”). To enter the Competition via the Twitter Page, Participants must engage with a Competition Post by following the steps specified in the relevant Competition Post. Upon successful completion of the entry steps as detailed in the relevant Competition Post, Participants will be automatically entered into the draw for a chance to win a Prize, as further detailed below.

3.2.2 **Category 2: Entry via the Promoter’s Site**

To enter the Competition via the Promoter’s Site, Participants must sign up for this Competition on the Promoter’s Site by completing a questionnaire providing the following information: (i) name and surname; (ii) email address; (iii) phone number; (iv) date of birth; (v) gender; and (vi) province in which the Participant resides. Upon successful completion of the aforementioned sign-up process, Participants will be automatically entered into the draw for a chance to win a Prize, as further detailed below.

3.2.3 **Category 3: Entry via Castle Lager Viral Sweep**

To be entered into the Competition via the Castle Lager Viral Sweep, Participants must have previously signed up for and engaged in a competition with a Castle Lager Viral Sweep entry mechanism and have obtained 100 or more Castle Lager Viral Sweep coins to be automatically entered into the draw for a chance to win a Prize, as further detailed below.

3.3 Entry is only valid through the above mediums and manner.

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3.4 A Participant may enter the Competition as many times as he/she wishes in Category 1 and 2 but a Participant will only be entered once via Category 3.

#### **4. DESCRIPTION OF THE PRIZE**

4.1 The prize for this Competition is one set of double tickets for a winner (which includes one additional guest of their choice) (each, an “**Attendee**” and collectively, the “**Attendees**”) to attend a football match between South Africa and Morocco at the FNB stadium in Nasrec, Johannesburg (the “**Venue**”) on or about 17 June 2023 (the “**Prize**”).

4.2 There are a total of 500 Prizes available to be won during the Competition Period and each Prize has a value of approximately R100.00.

4.3 The Attendees are responsible for making their own travel arrangements to and from the Venue and the Promoter or its agent will not be liable for any costs and expenses not expressly stated in writing as part of the Prize including flights, accommodation and any other personal expenses incurred by the Attendees at the Venue.

4.4 No person may win more than one Prize in this Competition.

4.5 For clarity, all Attendees shall be deemed to be Participants under these Competition Rules and, accordingly, all provisions of these Competition Rules which apply to the Participants, shall also apply to the Attendees. In order to receive a Prize and attend at the Venue, each Attendee will be required to sign and submit an indemnity form to the Promoter, which will be provided by the Promoter.

4.6 A winner may not transfer a Prize, in whole or in part, to any other person or exchange a Prize for an alternate prize or for its cash value. A winner may not substitute him/herself with any other person.

4.7 The Promoter or its agent will send the Prizes to the winners via the winner’s email address and via direct message on Twitter on or about 16 June 2023.

#### **5. WINNER SELECTION AND NOTIFICATION**

5.1 A winner will be selected by a random draw process. There will be 23 draws and multiple winners will be selected in each draw. The draws will take place on 15 June 2023 and/or 16

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June 2023 and all draws will consist of all valid entries received before the relevant draw.

- 5.2 A winner will be notified by the Promoter or its agent via one or more of the following mediums: email, direct message on the Twitter Page, phone call or SMS on or before 17 June 2023. If the Promoter is unable to contact a winner, he/she will be disqualified and a substitute winner may at the discretion of the Promoter be selected, using the same winner selection process.

## 6. **WINNER VERIFICATION**

- 6.1 The Attendees must be over the age of 18 years old and must comply with the Participant eligibility criteria set out in Competition Rule 1.1 and the requirements in these Competition Rules, which may be verified by or on behalf of the Promoter. An Attendee may be asked to provide a copy of his/her legal and valid identity document/passport/driver's license/proof of residential address/proof of purchase, if applicable, in order to be eligible to receive the Prizes. The Promoter reserves the right to conduct the validation and verification process via automated means and/or any other means that the Promoter may deem necessary, and by participating in the Competition, all Participants consent to the appropriate validation and verification measures that the Promoter may implement from time to time.
- 6.2 A Prize will only be awarded by the Promoter and a Participant will only be regarded as a winner after the verification process set out in these Competition Rules has been completed to the satisfaction of the Promoter. Failing successful verification of a Participant, a substitute winner may be selected at the discretion of the Promoter.
- 6.3 The Promoter reserves the right to carry out audits in respect of a Participant to verify his/her eligibility and/or the validity of a Participant's entry. After a Participant has been informed of certain Competition requirements by the Promoter or an individual, including (without limitation) those set out in Competition Rule 1.1 (a)-(d), the Promoter may disqualify a Participant if any fraud or cheating or related activity is suspected, including without limitation, through the manipulation of an entry or otherwise falsifying data. Should the Promoter or its agent determine that an entry or Participant is invalid or ineligible, the relevant Participant shall not be entitled to receive a Prize and will not be compensated in any way.

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6.4 A Participant will be ineligible to win, and automatically be excluded from winning, a Prize under this Competition if a Participant previously won a prize to the value of R10 000 or more in the preceding 12 months from the start date of this Competition.

## 7. PRIZE FORFEITURE

7.1 A winner and/or an Attendee must communicate his/her full details to the Promoter or its agent as requested by the Promoter or its agent. Failure to do so may result in forfeiture of the Prize.

7.2 If a winner is unable to attend, receive or utilise (as applicable) a Prize then the entire Prize shall be forfeited. There will be no compensation, in any form, including, but not limited to monetary compensation and/or rescheduling, to any party, irrespective of the reason/s for the inability of that winner to attend, receive or utilise (as applicable) a Prize.

7.3 Time permitting and subject to the Promoter's approval, where a Prize is forfeited a substitute winner may be chosen in the same manner as an original winner was chosen.

## 8. GENERAL

8.1 Should the process for entry into the Competition or the Prize/s involve any alcoholic beverage, the Attendees shall ensure that it is enjoyed responsibly.

8.2 In the event of a dispute, the Promoter's decision is final and binding and no correspondence will be entered into.

8.3 The timelines stated by the Promoter or its agent must be adhered to. Failing adherence to any timeline, at any stage, may result in disqualification and forfeiture of a Prize in its entirety with no compensation to any party by the Promoter.

8.4 Each Participant, by participating in the Competition, acknowledges, agrees and expressly consents to:

8.4.1 the Promoter processing the Participant's personal information, including in the form of names, telephone numbers, identity numbers and/or email addresses, during and after the course and scope of the Competition; and

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- 8.4.2 the Promoter transferring the winning Participant's personal information, including names, telephone numbers, identity numbers and/or email addresses, to the relevant third parties in order to make any required travel, delivery or other arrangements, as may be applicable, during the course and scope of the Competition for utilisation of a Prize,
- which processing and transfer shall take place in accordance with the provisions of the Protection of Personal Information Act 14 of 2013 ("**POPIA**") and any other applicable law, and for the purpose of giving effect to the Competition.
- 8.5 With the exception of Competition Rule 8.4 above, the Promoter will not share any personal information with any third party except where such disclosure is necessary to enable the Promoter to provide, deliver or in any other way give effect to these Competition Rules and/or a Prize, where such disclosure is permitted by law and/or where consent to sharing personal information is obtained from the relevant Participant by the Promoter. The Promoter will comply with the relevant data protection legislation, including POPIA.
- 8.6 A Participant and/or an Attendee may submit a request at <https://www.sab.co.za/content/data-subject-request-0> for the Promoter to:
- 8.6.1 correct or delete personal information about the Participant and/or Attendee in the Promoter's possession or under its control that is inaccurate, irrelevant, excessive, out of date, incomplete, misleading or obtained unlawfully; or
- 8.6.2 destroy or delete a record of personal information about the Participant and/or Attendee that the Promoter is no longer authorised to retain.
- 8.7 The Promoter may make media announcements containing, or otherwise publish, the names and/or photographs of a winner without remuneration being payable to a winner, provided that the Promoter will not do so if a winner communicates in writing to the Promoter that he/she does not want his or her names or photographs to be contained in media announcements or otherwise published.
- 8.8 Should a Prize not be available despite the Promoter's reasonable endeavours to procure a Prize, the Promoter reserves the right to substitute a Prize with another of equal value as

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determined in the Promoter's sole discretion and subject to availability. No person will be entitled to be compensated in any way in this instance by the Promoter.

- 8.9 The Promoter will not be responsible for any costs, expenses or other liabilities incurred by a winner which are not expressly contemplated as part of a Prize.
- 8.10 These Competition Rules may be amended by the Promoter on public notice at any time during the Competition Period or thereafter. These Competition Rules will be interpreted by the Promoter only.
- 8.11 The Promoter reserves the right to alter, amend or cancel this Competition in whole or in part. Any alterations, amendments or cancellations will be interpreted by the Promoter only. In the event of an alteration, amendment and/or cancellation, the Promoter will not compensate any individual for any reason whatsoever.
- 8.12 **Each Participant and Attendee indemnifies and holds harmless the Promoter, its associated companies, and the directors, officers, employees and agents of the Promoter and its associated companies, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever connected to or arising out of his/her participation in any way in this Competition or his/her receipt, participation, ownership and/or use of a Prize. This indemnity is not intended to exclude any liability for any person which cannot be excluded under the Consumer Protection Act 68 of 2008.**
- 8.13 The Promoter shall not be responsible for any lost, damaged, corrupted, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending an entry will not be accepted as proof of receipt of such entry. The Promoter shall not be responsible for the failure of any technical element relating to this Competition that may result in an entry not being successfully submitted. The Promoter is not responsible for lost, damaged or delayed entries as a result of any network, computer or cell phone hardware or software failure of any kind. No entry from an agent, third party, organized group or entry automatically generated by computer will be valid or accepted. An entry will only be valid and accepted if it complies with all entry instructions and requirements. Any form of network or systems manipulation, including but not limited to Botnets, Sim Farms, Trojans, SMS malware may not be used when entering the Competition.

- 8.14 By participating in the Competition, each Participant gives the Promoter consent to: (i) market its products and campaigns to the Participant; (ii) conduct market research using personal information of the Participant which may be shared with third parties to enable the Promoter to develop appropriate marketing strategies in respect of its customers; and (iii) use the personal information and other details provided by the Participant during the Competition entry process for the purposes of facilitation of the Competition. A Participant may decline to provide or retract his/her consent by opting out via the opt out mechanism provided on the communications of the Promoter.
- 8.15 These Competition Rules are also available on [www.castlelager.co.za](http://www.castlelager.co.za).